PART IV – Learning-Resource Centers

Goal IV-1: Continue to provide up-to-date equipment and convenient, easy user access to online information resources and services sufficient to support the college's programs at all campuses and instructional sites.

An annual inventory of equipment that supports user access to online information resources and services will be conducted by the Director of Learning Resources. Based on analysis of the efficiency of the equipment and emerging technologies that impact the effectiveness of services, requests for equipment upgrades will be processed. As the plans are developed for the St. Clair location, inclusion of equipment to support user access to online information resources and services will be identified.

Objective IV-1-1: Inventory equipment on an annual basis and recommend replacements as equipment becomes inadequate or new technologies are available.

The systems utilized by the library in delivery of online information resources include the SirsiDynix Symphony Library Management System, the SirsiDynix Enterprise Content Management System, the EBSCO Discovery Service with Integrated Search and Link Resolver, OCLC EZ Proxy Remote Authentication Tool, and the Mosio "Text-A-Librarian" Virtual Reference Services.

- Symphony Library Management System: this system provides circulation services including user control, cataloging, and inventory control for all campus libraries. This system runs on an IBM AIX server which is currently under maintenance with an expected life through the 2015 planning period. At the end of this period, both the library system and the server will be re-evaluated. The server will likely need to be replaced or the library will move to a hosted integrated library system.

- OCLC EZ Proxy: this piece of software provides remote authentication to the library's vast electronic resource collection and is run on a Windows server located and maintained by the IT Department. This small piece of software will run on virtually any Windows or Linux server. The libraries respectfully request its continued use on the current server on which it resides.

- All other library systems are hosted by the respective vendors and the Learning Resource Centers maintain active software and annual maintenance contracts for each

of these services. No other equipment or services is requested of the IT Department in the use and maintenance of these systems.

All campus libraries make use of one to two Dell computers running Windows XP or greater for use by library staff in running the SirsiDynix client for the Symphony Library Management System. As the SirsiDynix systems are upgraded so must these machines be upgraded; however, it is not anticipated that these machines will need replacing in this plan's period. In addition to the computers used to run the SirsiDynix clients, library staff also make use of computers in the design and delivery of library instruction. One staff computer at the Jefferson LRC needs to be replaced immediately. All other staff machines in all locations are sufficient and will not need to be replaced until after this reporting period.

Student computers in the Jefferson and Shelby campus libraries provide student access to the library's content management platform and electronic resources and will need to be replaced. There are ten computers and one networked printer in the Jefferson LRC and fifteen computers with one networked printer in the Shelby LRC. These machines get quite a bit of use and will need to be replaced.

The current configuration of student machines in the campus libraries does not allow for print management. As a result, the networked printers are being overworked and are breaking down on a regular basis. It is anticipated that the printers at each campus library will likely need to be replaced on a yearly basis.