



## Assessment Record

**Program:** Center for Workforce Education

**Assessment period:** 2019-2020

**Program or Department Mission:**

The primary purpose of the Center for Workforce Education (CWFE) is to meet the workforce development needs of business, industry, local governments, and JSCC by providing skills training for in-demand careers, and lifelong learning opportunities through professional development.

The vision of the Center for Workforce Education is: To help individuals realize their educational and professional potential through fast-track training programs.

### Instructional Program Outcomes & Assessment Plan

Intended Outcomes	Means of Assessment	Criteria for Success	Summary & Analysis of Assessment Evidence	Use of Results
Provide non-credit, short-term skills training and retraining through Career Programs that supply the local business community with a skilled workforce while offering citizens access to high-demand, entry-level careers.	Availability of a class schedule on the Center's website	Schedule a minimum of 4 classes each month.  Positive results as shown on a data analysis (pass/fail/drop) on each Career Program.	68 classes offered 2019 – 2020 with 1,064 students served as of August 31, 2020.	The following new Career Programs were launched: Sterile Processing Technician, IT Helpdesk, and Cybersecurity  Due to insufficient enrollment that points to lack of students, Carpentry was dropped. The Physical Therapy Aid program was dropped due to labor market data decreases.

<p>A comprehensive offering of non-credit, online courses designed to provide clearly specified learning objectives, supportive personal interaction and current technologies for enhanced learning.</p>	<p>Availability of a class schedule.</p>	<p>Web sites maintained exclusively for online training with partner.</p> <p>Continue to market programs to special populations.</p>	<p>Total of 205 students participating in ed2go and Career Step as of August 31, 2020.</p>	<p>Continue with self-paced online training with ed2Go and Career Step.</p>
<p>Increase scholarship opportunities to non-credit programs through diverse funding streams.</p>	<p>Availability of scholarships on department's website.</p>	<p>Continue to market scholarships to special populations.</p>	<p>Added to WIOA eligible ETPL: CompTIA A+ Program Certified Nursing Assistant Administrative Medical Lineworker</p>	<p>Continue to seek diverse funding for non-credit programs and continue to add programs to WIOA EPTL.</p>
<p>Customized education for local business, industry, and governments to enhance their employee's on-the-job performance with skills for immediate use.</p>	<p>Availability of engagement on Center for Workforce Education website.</p>	<p>Continue to marketing training to business and industry.</p>	<p>Hired a part-time Sales Coordinator to help promote corporate training but cost of hire did not justify any training coming in.</p>	<p>Continue to hire SME's in professional development and training to build up our corporate training offerings to industry.</p>
<p><b>Plan submission date: September 18, 2020</b></p>			<p><b>Submitted by: Leah Bigbee</b></p>	