



Assessment Record

Program: Center for Workforce Education

Assessment period: 2021 – 2022

Program or Department Mission:

The primary purpose of the Center for Workforce Education (CWFE) is to meet the workforce development needs of business, industry, local governments, and JSCC by providing skills training for in-demand careers, and lifelong learning opportunities through professional development.

The vision of the Center for Workforce Education is: To help individuals realize their educational and professional potential through fast-track training programs.

Instructional Program Outcomes & Assessment Plan

Intended Outcomes	Means of Assessment	Criteria for Success	Summary & Analysis of Assessment Evidence	Use of Results
Provide non-credit, short-term skills training and retraining through Career Programs that supply the local business community with a skilled workforce while offering citizens access to high-demand, entry-level careers.	Availability of a class schedule on the Center’s website	<p>The department will schedule a minimum of 8 classes each month.</p> <p>Positive results as shown on a data analysis (pass/fail/drop) on each Career Program.</p>	<p>The department offered 120 workforce training classes offered 2021 – 2022 with 2,121 served as of end of September 2022.</p> <p>80% pass rate for career programs based on internal data.</p>	<p>The department saw an increase in classes and enrollment over this assessment period. The department will continue to partner with business and industry to provide employer-led workforce training to our service area.</p> <p>The following new Career Programs were launched: CDL (Truck Driving)</p>

				ACCS Innovation Center Courses (Food and Beverage Training)
A comprehensive offering of non-credit, online courses designed to provide clearly specified learning objectives, supportive personal interaction and current technologies for enhanced learning.	Availability of a class schedule, subject matter experts, and curriculum evaluation.	Active schedule for online courses listed on website and updated weekly. Department has page maintained exclusively for online training with partner. Continue to market programs to special populations.	Total of 250 students participating in ed2go and Career Step as of September 2022.	The department will continue offering live, synchronous workforce training classes where applicable (IT programs and some healthcare without clinicals) The department will continue partnership with self-paced online training with ed2Go and Career Step.
Increase scholarship opportunities to non-credit programs through diverse funding streams.	Availability of scholarships on department's website.	Continue to market scholarships to special populations, including Career Pathways scholarship with Adult Ed.	The department added new scholarships for Jeremiah's Hope program collaboration with St. Vincent's including CAWACO grant. Added a new initiative in collaboration with HICA (Hispanic Coalition of Alabama) and Alabama Power to do a summer Hispanic lineworker class. Conducted first training class at JSCC Southside in	The department will continue to seek diverse funding for non-credit programs, nurturing relationship with Adult Ed and grant making foundations, and continue to add programs to WIOA EPTL. The department will continue to partner with Institutional Effectiveness and Community Outreach to pursue more funding and scholarships for non-credit students.

			<p>partnership with St. Vincent's, Childcare Resources, and Women's Foundation of Alabama.</p> <p>Increased Career Pathways enrollment by 5%.</p>	
<p>Customized education for local business, industry, and governments to enhance their employee's on-the-job performance with skills for immediate use.</p>	<p>Availability of offerings on Center for Workforce Education website.</p>	<p>Continue to marketing training to business and industry.</p>	<p>Training requests for upskilling significantly increased this year due to local business and industry needing Leadership Training.</p> <p>A new partnership with AIDT to offer the AIDT Leadership courses increased offerings in this area to serve business and industry including AutoCar and Kamtek.</p>	<p>The department will continue to hire SME's in professional development and training to build up our corporate training offerings to industry.</p>
<p>Plan submission date: September 18, 2022</p>			<p>Submitted by: Leah Bigbee</p>	