



# Assessment Record

**Service**

**Assessment period:**

**Unit:**

One Stop Career Center

2020-2021

**Service Unit Mission:**

The purpose of the One Stop Career Center is to provide career development resources and services to both college students and community residents, to provide job posting and matching services to employers, to implement programs and activities associated with state and federal workforce development legislation, and to be a community entry-point for youth and adults needing occupational preparation and skills.

## Service Unit Outcomes & Assessment Plan

Intended Outcomes	Means of Assessment	Criteria for Success	Summary & Analysis of Assessment Evidence	Use of Results
Providing career development services such as information, assessments, counseling, internships, job readiness seminars, job postings, and job searches.	Reviewing and auditing the availability of online and print resources, calendar of events and associated activities.	A minimum of 500 students and community residents per semester will utilize the services and complete a survey indicating their level of satisfaction with services.	A total of 6,262 services were provided in the One Stop Career Center.	A mass email is sent out to all currently enrolled JSCC students about free career services. Career Center staff provided services in person and via Zoom. Career Center staff conducted two remote career fairs.
Implementing programs and activities associated with State and Federal	Availability of Calendar of events and associated activities and	A minimum of 200 students and community residents per semester	A total of 4,4412 individuals were served in the Career Center and 129 were	The Career Center continued to work with current students,

<p>Workforce development legislation affecting transition into postsecondary education and jobs such as: Workforce Development Investment Act, Welfare to Work, Tech Prep, School to Work, and Youth Development.</p>	<p>the number of individuals that receive information about events and partake in events and activities.</p>	<p>will utilize the services and complete a survey indicating the value of the services.</p>	<p>students. The One Stop Career Center’s partnership with the Alabama Department of Labor yielded 162 WIOA referrals. The Career Center served an additional 82 candidates through the BACK TO WORK 50+Program. COVID-19 related Campus closures impacted the services and activities provided onsite.</p>	<p>graduates, and candidates working on eligibility for enrollment in classes or programs through Jefferson State Community College, Alabama Department of Labor, CAPTE (formerly WIOA), Adult Education, Career Pathways, Back to Work 50+, and Workforce Education. The Career Center Coordinator is now able to administer interest inventories remotely.</p>
<p><b>Submission Date:</b> September 21, 2021</p>			<p><b>Submitted By:</b> Tamara Payne, Ph. D</p>	