

Unit Operational Plan

Due March 22nd, 2024

2024-2025

Name of Unit: Student Success Center

Mission Statement (for the unit): The Jefferson State Community College Student Success Center aims to educate and engage students by addressing emotional, social, ethical, and financial insecurities to improve overall student success specific to retention and graduation.

Unit Goals

Unit Goals	Unit Outcome	Institution Strategic Plan	Fundamental Principles
Provide wrap around support to Jefferson State Community college students with services accessible to students on all four Campuses.	Provide access to wrap around support services to JSCC students.	II. A. Increase the fall-to-fall retention rate.	FP 3.4 Student academic, developmental, and support services that assist students in achieving their goals.
Support students so that students reached by the Student Success Center continue their enrollment, demonstrated by fall-to-fall retention.	Provide access to wrap around support services to JSCC students.	II. A. Increase the fall-to-fall retention rate.	FP 3.4 Student academic, developmental, and support services that assist students in achieving their goals.
Support students so that students reached by the Student Success Center graduate within nine (9) semesters of initial contact with the Student Success Center.	Provide access to emergency grants, peer to peer counseling, mental health counseling, food pantry, financial counseling, and referral services to JSCC students.	II. D. Increase and enhance support for adult learners. II. E Increase the number of awards and credentials earned by students.	FP 1.2 Educational opportunities within the financial reach of the great majority of the people of the college service area. FP 2.3 General education courses that encourage the intellection, civic, social, and physical development of students.

			FP 3.4 Student academic, developmental, and support services that assist students in achieving their goals.
Establish new relationships or partnerships with local community agencies to further its purpose of providing wrap around support to students.	Provide referral services to students connecting them with organizations providing wrap around support and host virtual and in person workshops with partners to make services more assessable.	II. D. Increase and enhance support for adult learners.	FP 1.1 Educational offerings available in places, at times, and in facilities that can best serve the people in the college service area. FP 3.4 Student academic, developmental, and support services that assist students in achieving their goals.

Unit Plan for the next year

1. **Goals** – The activities through which the outcome will be achieved. Each Unit Outcome should have at least one goal.
2. **Method of Assessment** – How the unit will determine if the objective has been met.
3. **Funding/Rationale** – Provide an estimate of the cost of achieving the objective. Also, include a description of how these funds will be used to accomplish the objective.

Goal	Assessment	Funding/Rationale
Provide wrap around support to Jefferson State Community college students with services accessible to students on all four Campuses.	Collect data on the number of students reached by the student success center specific to fall-to -fall with a goal to reach at least one thousand (1000) students.	\$408 per year to continue with yearly JotForm subscription. Continue funding for EAS mental health counseling services (as utilized). \$15,000 per year to continue funding for peer-to-peer counseling through Togetherall. Funding for the food pantry (as utilized).

<p>Support students so that students reached by the Student Success Center continue their enrollment, demonstrated by fall-to-fall retention.</p>	<p>Collect and review enrollment data on students reached by the SSC with a goal for 60% of reached students retained from fall-to-fall.</p>	<p>\$408 per year to continue with yearly JotForm subscription.</p> <p>Continue funding for EAS mental health counseling services (as utilized).</p> <p>\$15,000 per year to continue funding for peer-to-peer counseling through Togetherall.</p> <p>Funding for the food pantry (as utilized).</p>
<p>Support students so that students reached by the Student Success Center graduate within nine (9) semesters of initial contact with the Student Success Center.</p>	<p>Collect and review graduation data on students reached by the SSC with a goal of 25% of reached students graduating within nine (9) semesters of initial contact with the SSC.</p>	<p>\$408 per year to continue with yearly JotForm subscription.</p> <p>Continue funding for EAS mental health counseling services (as utilized).</p> <p>\$15,000 per year to continue funding for peer-to-peer counseling through Togetherall.</p> <p>Funding for the food pantry (as utilized).</p>
<p>Establish new relationships or partnerships with local community agencies to further its purpose of providing wrap around support to students.</p>	<p>Maintain data on number of students referred to community agencies or partners with from fall-to-fall.</p>	<p>\$408 per year to continue with yearly JotForm subscription.</p> <p>Continue funding for EAS mental health counseling services (as utilized).</p> <p>\$15,000 per year to continue funding for peer-to-peer counseling through Togetherall.</p> <p>Funding for the food pantry (as utilized).</p>

